

# Advanced Professional Reasoning and Decision-Making

- Ever wanted to offer a view at a multi-disciplinary meeting but did not feel you had enough evidence to back up your opinion?
- Ever felt you were acting against your professional judgement but did not feel your view was being considered?
- Tired of long waiting lists and feeling you are constantly running on the spot?
- Frustrated with seeing patients/clients who you are not helping but cannot justify discharging?

. . . then this 2-day workshop is for you!

## AIMS OF THE WORKSHOP

The workshop has been developed in recognition of the increased demands being placed on clinicians to make highly complex clinical decisions in the context of competing patient needs and large multi-professional teams/involvement. It addresses issues at the heart of good clinical decision-making, including risk management, outcome measurement and contracting.

## LEARNING OUTCOMES: Participants will have:

- increased confidence in their clinical reasoning and in communicating their decisions to others.
- increased understanding of the extent of their authority within a multi-professional team and, therefore, an ability to hold their authority when challenged
- increased skills in negotiating and influencing care decisions and contracts
- an increased understanding of the nature and importance of reflective practice in achieving effective decisions.

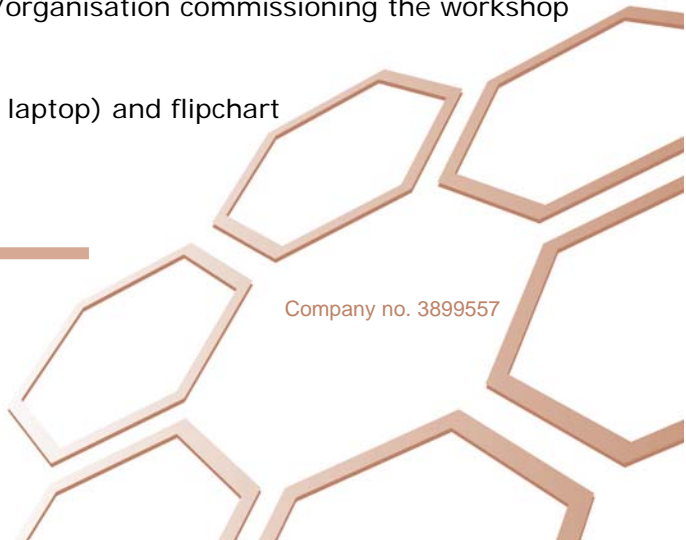
**WORKSHOP OUTLINE:** This is a **2-day workshop** including taught elements and opportunities for group work. Broad areas covered include:

- Management of Risk/Clinical Risk
- Management of Clinical Need in the context of limited resources
- Duty of Care and the stages of clinical decision-making
- Pressures on effective decision-making
- Impact of Health Psychology on clinical decisions
- Contracts and Boundaries

**PARTICIPANTS:** This workshop has a proven track record with professionals from all disciplines in Health and Social Care and leaders/managers in these sectors.

**FACILITIES:** These should be provided by the service/organisation commissioning the workshop and should include:

- a large room (big enough for break-out groups)
- an LCD/powerpoint projector (we supply our own laptop) and flipchart
- photocopying of handouts
- refreshments as appropriate



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**COSTS:** (Fee covers 2 day's tuition and all course materials)

**For up to 20 participants (optimum)**

£2,000+ £300 = **£2,300** plus travel and accommodation at cost plus VAT

**For up to 30 participants**

£2,400+ £360 = **£2,760** plus travel and accommodation at cost plus VAT

*We advise against more than 30 participants, to ensure best learning outcomes - any additional participants will be charged at £50 per head to an absolute maximum of 35.*

**FACILITATORS:** *A facilitator will be allocated to you according to dates required.*

**Kate Malcomess** is an independent consultant, specialising in clinical and organisational systems. She developed the Clinical Decision-making framework taught on this course. The framework is now used by a large number of professions, in over 50 NHS Trusts, Local Authorities and Learning Disability Partnerships across Britain and internationally. Kate has an extensive reputation as an effective speaker, facilitator and coach. She runs national training programmes, predominantly in the public sector for a wide-range of professionals and managers in the areas of change management/leadership skills, reflective practice, outcome measurement, clinical communication skills and facilitation. She offers individual mentoring and coaching and runs a number of learning sets for clinicians, supervisors and managers. Kate has clinical qualifications in speech/language therapy, clinical audiology and family therapy and has practised for over 16 years in acute, community and mental health settings. She has also been a senior manager in the NHS

**Pauline Beirne** works both as an independent consultant and as a senior manager in the NHS. Her role as director of Allied Health Professionals for three years in a city-wide children's Trust has equipped her with a broad overview of the diverse competency-base of this staff group. Pauline has worked as a clinician and manager in community and acute services in all settings and has made a significant contribution to inter-agency collaboration at a strategic level. Pauline has 6 years of experience as a trainer and consultant, both within the NHS and within other agencies in the public and voluntary sectors. She has a particular interest in practice-based research and has a track record in research into collaborative and evidence-based practice.

**COURSES can be arranged by contacting Kate Malcomess – details below.**

**Cancellation Fees:** The following cancellation and postponement charges apply to services:

Cancellation at 21 days or less from work date: 100 % of fee

Between 22 and 28 days from work date: 75% of fee

Between 29 days and 6 weeks from work date: 50% of fee

**Postponement** of services or rearrangement within the following eight-week period will incur a 20% fee. Where services cannot be rescheduled by the Consultant or the Client within the following eight week period, the above cancellation fees apply.

